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Pinpoint to Offer Free Internet for On-line Education and Assures Internet Services for Customers Impacted by COVID-19

Today Pinpoint announced two initiatives to support the proactive measures to prevent the spread of the COVID-19 virus. The first act Pinpoint offers is assurance that it will not disconnect services for customers impacted by any disruption the COVID-19 virus may cause over the next 60 days. While we don't yet know what the effects may be to our consumers, Pinpoint wants to ensure our customers are able to be connected, even in times of distress.

Secondly Pinpoint is announcing a special assistance package to the residents within its served markets that may be impacted by the spread of the virus. Beginning Monday, March 16, Pinpoint will offer 60 days of free broadband internet service to any residential home that is located in Pinpoint's available service territory, whether in town or in rural locations, that have K-12 school-aged children or college students at home who do not currently have an active Internet service with Pinpoint. Additionally, Pinpoint will waive all installation charges and contract requirements associated with the Internet service. Installations will be done at the first and fastest available time.

Pinpoint is actively working with local school districts to help coordinate and prepare for the possibility of moving to an on-line learning environment as well as to spread the message about the free service offering to all affected and eligible families. Tom Shoemaker, President of Pinpoint, made a brief comment about the looming possibility of extended school closures, "Pinpoint wants to support the decision for social distancing by making it possible for students and families to actively participate in continued learning and educational opportunities during this time. This offer is intended to help make a difficult transition easier on families by providing a solution for on-line learning requirements without imparting further economic impact."

Currently, Pinpoint provides service in the following communities and the surrounding rural areas: Bartley, Oxford, Cambridge, Indianola, Gothenburg, McCook and Wilsonville. Interested persons can contact the office directly by calling 800-793-2788 or by signing up on-line at: <https://www.pnpt.com/our-services-menu> and clicking on your community. Please submit your contact information via the Order Services form and one of Pinpoint's Customer Service representatives will contact you to schedule your appointment.

Questions regarding the offer, eligibility of service or further details can be directed to Pinpoint's headquarters at 800-793-2788. Shoemaker added, "We encourage people to take advantage of this offer as early as possible in order to facilitate the most timely installation times."

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About Pinpoint: Pinpoint is a services company operating under the umbrella of Pinpoint Holdings, Inc., a Nebraska company, who owns and operates telecommunications services through its various subsidiaries. Pinpoint is headquartered in Cambridge, NE, with satellite offices in McCook and Gothenburg, NE through which they provide regulated telephone, IPTV, broadband Internet, competitive local exchange, long distance, and fixed wireless services. Pinpoint has deployed and manages an all-fiber network in the communities of Cambridge, Bartley, Gothenburg, Oxford and has recently announced plans to include McCook, Nebraska, focusing on the expansion of fiber into smaller communities within the State and serving as the voice for rural fiber broadband development and implementation for all to gain the benefits of using high quality, state-of-the-art fiber optic transmission assets. Pinpoint has been in business for nearly 30 years and was started out of Cambridge Telephone, which has been in business for over 100 years.